



Promoting the
Culture of Change:
*Being a
Good Neighbor*

Sacred Heart Hospital
Eau Claire, Wisconsin



Hospital Sisters
Health System



Case Study Innovations:



Launching a multidisciplinary “Green Team”

Goals:

- Study best practices
- Innovate solutions
- Monitor 3R's
(Reduce, Reuse & Recycle) progress



Designing, Creating & Preserving Green Spaces

(Healing Gardens and rooftop gardens)

Allows patients, their families and employees to experience the restorative aesthetic beauty, peace and serenity of natural Wisconsin habitats



Donating scrap food waste to a farm to feed animals

*Since 2008, more than **12 tons** of scrap produce has been donated to a local ranch for animal food (reducing the hospital's sewage solids, sewer assessments, and solid waste removal costs).*



Donating used equipment

to hospitals/clinics in third world countries overseas such as: Kenya, Haiti and the Philippines through the Hospital Sisters' Mission Outreach:

- **8,400 items were donated**
- **Total weight: 11.5 tons**



Donating supplies & used equipment
to help the disadvantaged and poor



Donating leftover food

to the Food Pantry (a local organization started by the Hospital Sisters many years ago)

St. Francis
FOOD PANTRY



Environmentally Preferable Purchasing (Local Food)

Purchasing “local food” to serve to patients & employees is environmentally preferable because locally grown food:

- Has less preservatives,
- Is Fresher and has a longer shelf life
- Requires less fuel to transport (saving costs)

CEO committed 10% of the hospital’s 2009 food budget (\$200,000) to local food!





Local food also invests in the community by providing jobs, supporting small farms, encouraging sustainable value-added agriculture and promoting organic growing. The hospital is helping farmers start a local food cooperative to organize buying and selling.



Why be sustainable?



- Q. What does “being green” do for your relationship with the community?
- A. You are a good neighbor--a leader & catalyst for city, county, region organizations





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